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## Social Care, Housing and Public Health Policy Overview Committee

## Date: THURSDAY 6 FEBRUARY 2020

Time: 7.00 PM

Venue: COMMITTEE ROOM 6 -CIVIC CENTRE, HIGH STREET, UXBRIDGE

### MeetingMembers of the Public andDetails:Media are welcome to attend.

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**Councillors on the Committee** 

Heena Makwana (Vice-Chairman)

Ian Edwards (Chairman)

Nicola Brightman

Judith Cooper Alan Deville

Tony Eginton Janet Gardner

Becky Haggar

Paula Rodrigues

Published: Wednesday 29 January 2020

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#### **Terms of Reference**

The Following Terms of Reference are common to all Policy Overview Committees (referred to as "The overview role"):

- 1. To conduct reviews of policy, services or aspects of service which have either been referred by Cabinet, relate to the Cabinet Forward Plan, or have been chosen by the Committee according to the agreed criteria for selecting such reviews;
- 2. To monitor the performance of the Council services within their remit (including the management of finances and risk);
- 3. To comment on the proposed annual service and budget plans for the Council services within their remit before final approval by Cabinet and Council;
- 4. To consider the Forward Plan and comment as appropriate to the decision-maker on Key Decisions which relate to services within their remit (before they are taken by the Cabinet);
- 5. To review or scrutinise decisions made or actions taken by the Cabinet, a Cabinet Member, a Council Committee or an officer.
- 6. To make reports and recommendations to the Council, the Leader, the Cabinet, a Policy Overview Committee or any other Council Committee arising from the exercise of the preceding terms of reference.
- 7. In accordance with the Local Government and Public Involvement in Health Act 2007, to consider 'Councillor Calls For Action' (CCfA) submissions.

To perform the overview role outlined above in relation to the following matters:

- 1. Social care services for children, young persons and children with special needs
- 2. Oversee the Council's Corporate Parenting responsibilities
- 3. Adoption and Fostering
- 4. Family Services
- 5. Adult Social Care
- 6. Older People's Services
- 7. Care and support for people with physical disabilities, mental health problems and learning difficulties
- 8. Asylum Seekers
- 9. Local Authority Public Health services
- 10. Encouraging a fit and healthy lifestyle
- 11. Health Control Unit, Heathrow
- 12. Encouraging home ownership
- 13. Social and supported housing provision for local residents
- 14. Homelessness and housing needs
- 15. Home energy conservation
- 16. National Welfare and Benefits changes

## Agenda

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### Agenda Item 3



SOCIAL CARE, HOUSING AND PUBLIC HEALTH POLICY OVERVIEW COMMITTEE

15 January 2020

#### Meeting held at Committee Room 6 - Civic Centre, High Street, Uxbridge

	<b>Committee Members Present</b> : Councillors Jane Palmer (Chairman), Duncan Flynn (Vice-Chairman), Judith Cooper, Alan Deville, Ian Edwards, Tony Eginton, Janet Gardner, Becky Haggar and Paula Rodrigues		
	LBH Officers Present: Anisha Teji (Democratic Services Officer), Tony Zaman (Corporate Director – Adults, Children and Young People), Dan Kennedy (Deputy Director, Housing, Environment, Education, Health & Wellbeing), Iain Watters (Financial Planning Manager) and Kate Kelly – Talbot (Assistant Director Adult Social Work), Hazel Ashworth (Head of Service – Learning Disability and Mental Health), Gary Collier (The Health and Social Care Integration Manager)		
	Others Present:		
	Caroline Morison (Managing Director, Hillingdon CCG)		
51.	51. APOLOGIES FOR ABSENCE AND TO REPORT THE PRESENCE OF ANY SUBSTITUTE MEMBERS (Agenda Item 1)		
	There were no apologies for absence.		
52.	<b>DECLARATIONS OF INTEREST IN MATTERS COMING BEFORE THIS MEETING</b> (Agenda Item 2)		
	Councillor Ian Edwards declared a non-pecuniary interest in agenda 8: Better Care Fund Plan Progress Update as he was the Chairman of H4ALL. He remained for the discussion of the item.		
53. <b>TO RECEIVE THE MINUTES OF THE PREVIOUS MEETING</b> (Agenda Item 3)			
	RESOLVED: That the minutes from the meeting on 27 November 2019 be approved		
54.	TO CONFIRM THAT THE ITEMS OF BUSINESS MARKED AS PART I WILL BE CONSIDERED IN PUBLIC AND THAT THE ITEMS MARKED AS PART II WILL BE CONSIDERED IN PRIVATE (Agenda Item 4)		
	It was confirmed that there were no Part II items and that all business would therefore be conducted in public.		

#### 55. **2019/20 BUDGET PROPOSALS FOR SERVICES WITHIN THE REMIT OF THE SOCIAL CARE, HOUSING AND PUBLIC HEALTH POLICY OVERVIEW COMMITTEE** (Agenda Item 5)

The Financial Planning Manager introduced the 2020 / 2021 budget proposals for services with the remit of the Committee and provided a verbal summary. Members heard that the budget was presented in the context of the next three years to 2022/23, and during this period a total of £40m savings was required.

The Committee noted that Cabinet would consider the budget proposals on 13 February 2020 and the report would include comments from Policy Overview Committees. Members were informed that Council would meet to agree the 2020 / 21 budgets and Council tax levels on 20 February 2020.

It was reported that the proposals for 2020/21 included a fourteenth successive year for supporting over 65s meeting their Council Tax liability and included a number of new investments including a new Leisure Centre in West Drayton, a major programme of investment in the Borough's highways, a programme of sports club rebuild/refurbishments, a libraries refurbishment programme, provision for investment in Youth infrastructure and the potential purchase of Uxbridge police station.

It was highlighted that in order to continue to provide front line services, the 2020/21 budget proposals included a drawdown from General Balances of £6,386k alongside a 3.8% increase in the headline rate of Council Tax, increasing available funding by £4,422k per annum. This comprised a core Council Tax increase of 1.8% based on 90% of the 2% anticipated increase across London, alongside a 2% increase relating to an Adult Social Care Precept to fund ongoing pressures within Adult Social Care, equating to £43.31 per annum or £0.83 pence per week for a Band D household. Overall, there had been an increase in spending across Social Care, Public Health and Housing and this was due to the greater demand of people needing services and inflation.

It was explained that the care market was closely managed and officers worked closely with providers in relation to the viability of businesses.

Members sought clarification regarding the service transformation savings and it was noted that the utilisation of units was analysed and contracts had been rationalised to enable the release of Olympic House. Quality assurance was also key in semiindependent accommodation. The different systems in relation to SEND work streams was explained to the Committee. Although it was the early stages, it was noted that the local authority had power to introduce a licensing scheme in areas where there was evidence of recurring issues with private rented accommodation. Further details would be provided about housing voids and private rented accommodation.

The Committee welcomed the budget, particularly the balances without having to cut services and applauded the Cabinet for the direction provided. Members were pleased to see expansion in the area of housing delivery.

The concerns regarding the inflation rates and contingencies on social care were noted.

Having considered the budget proposals, the following comments were asked to be submitted to Cabinet on the budget proposals:

The Social Care, Housing and Public Health Policy Overview Committee supported the

	budget proposals and commended officers for producing a well balanced budget without cutting services. The Committee welcomed the way officers were delivering change and improvements and the innovation demonstrated in the budget was recognised. The Committee hoped that the Council would continue to provide the best service for residents.
	RESOLVED: That the Committee noted the 2020/21 budget proposals for services within the remit of the Social Services, Housing and Public Health Policy Overview Committee.
56.	<b>CORPORATE PARENTING PANEL - REQUEST FOR ADDITIONAL MEETING</b> (Agenda Item 6)
	It was agreed that increasing the Corporate Parenting Panel's meetings to six times a municipal year would be beneficial in managing the Panel's workload.
	It was discussed whether Members substitutes would be appropriate for the Corporate Parenting Panel as absence was unavoidable. It was noted that consistency of Membership was important for the young people of the Panel. It was considered that substitutes ought to be included to enable full attendance at meetings and attendance would be monitored on a regular basis. Details of the substitutes would be determined in due course.
	The feedback from the Corporate Parenting Panel meeting on 17 December 2019 was noted.
	RESOLVED:
	That the Committee:
	<ol> <li>Agreed to replace Councillor O'Brien with Councillor Makwana as a Member of the Corporate Parenting Panel with immediate effect;</li> <li>Agreed that Councillor Denys be appointed as Chairman of the Corporate Parenting Panel and;</li> </ol>
	<ol> <li>Agreed that Councillor Makwana be appointed as Vice-Chairman of the Corporate Parenting Panel.</li> <li>Agreed to amend the Terms of Reference of the Corporate Parenting Panel to meeting six times a municipal year and in private.</li> </ol>
	5. Agreed the principal of having substitutes on the Corporate Parenting Panel and details would be determined in due course.
57.	MAKING THE COUNCIL MORE AUTISM FRIENDLY (Agenda Item 7)
	The Assistant Director – Adult Social Work and Head of Service – Learning Disability and Mental Health were in attendance to present the first witness session on Adult Autism: statutory background and local arrangements.
	It was reported that the Autism Act 2019 committed the Government to having a strategy for meeting the needs of adults in England with autistic spectrum conditions. Following on from the Autism Act, the government published the first national autism strategy for England, 'Fulfilling and Rewarding Lives' (2010), which was then updated with 'Think Autism' (2014).

"All adults with autism will be able to live their lives within a society that understands and accepts them, they can get a diagnosis and access support if they need it, and they can depend on mainstream public services to treat them fairly as individuals, helping them make the most of their talents."

In December 2018, the Government announced plans to introduce an updated national autism strategy which covered people of all ages in England for the first time. Publication of the updated autism strategy was anticipated shortly in January 2020.

It was noted that there were 15 challenges identified in the Think Autism 2014 strategy and this was communicated to local authorities and statutory bodies. The Committee was provided with a local action plan 19/20 demonstrating the different initiatives that had been undertaken by the Council.

The Autism Partnership Board had been established to improve outcomes for people with autism and their families. It was confirmed that the Board met quarterly and in order to ensure meaningful engagement there would be a wider range of people attending the Board. The minutes would be reported to the different organisations involved.

Members found the report useful and noted the positive work undertaken by the Council particularly in respect of housing. The scoping report established a great framework and formed a good basis for the review.

It was emphasised that communication was key and it was important to let residents know about the different services available for both adults with autism and children with autism. Members commented that it would be useful to view the local housing strategy and its reference to autism.

**RESOLVED:** That the Committee considered the information received from officers.

#### 58. **2019/20 BETTER CARE FUND PLAN PROGRESS UPDATE** (Agenda Item 8)

The Health and Social Care Integration Manager and the Managing Director from the Hillingdon Clinical Commissioning Group introduced the report on the Better Care Fund Plan (BCF) and provided an oral summary of the key highlights.

It was explained that the BCF was a government initiative introduced in 2014/15 that was intended to improve efficiency and effectiveness in the provision of health and care to deliver better outcomes for residents. The 2019/20 plan was Hillingdon's fourth and focussed on improving care outcomes for older people, people with learning disabilities and/or autism and children and young people. Previous plans had focussed on older people.

It was noted that some of the national and local metrics had not been met. A key success in the reduction in the number of delayed transfers of care and the fact that Hillingdon had the third lowest social care related delays in London was highlighted. The Committee was advised that the total projected number of delays for the year was expected to be significantly below the ceiling set for Hillingdon by NHSE.

The Committee was advised that stronger links had been established between Housing teams and both the Hospital and CNWL to avoid housing-related delays. A query was raised about the delays shown in the report attributed to housing that concerned people whose needs did not fall within the Care Act. The people who fell into this category

	RESOLVED: That the work programme be noted.	
	It was confirmed that the Children's Safeguarding Board and Adults Safeguarding Board Reports would be provided to the Committee as an annual report. The Boards were still undergoing a transition period and reports would be prepared for Committee similar to previous reports.	
60.	WORK PROGRAMME (Agenda Item 10)	
	RESOLVED: That the forward plan be noted.	
59.	FORWARD PLAN (Agenda Item 9)	
	RESOLVED: That the delivery of the 2019/20 plan be noted.	
	Officers were thanked for the helpful and good report. Although national and local metrics had not been, the Committee considered that there was clear progress that had been made.	
	A query was raised by the Committee about two third sector engagement events held in June 2019. These events were held in Uxbridge and Hayes Muslim Centre and attended by 63 locally based third sector organisations that have all subsequently had individual meetings with representatives of H4AII. They had all signed up to the H4AII Health and Care Network, which would help to improve information about what support was available locally for residents. It was noted that in the area of domestic abuse, the creation of a resources guide directory had increased awareness of the different types of services available to residents and relevant bodies.	
	The Committee was informed that continuing data integrity issues meant that it was not yet possible to provide an update on the number of emergency admissions from care homes for the April to September 2019 period. However, it was highlighted that advances in the information available about the reasons for admission from care homes to Hillingdon Hospital meant that it was possible for partners to target appropriate support to individual care homes. This proactive approach was having a positive impact.	
	The Committee enquired about the initiatives in place to support older people who had fallen or who were at risk of falls and officers agreed to provide a summary to Democratic Services.	
	It was explained that meeting some metrics, including emergency admissions, were challenging for a variety of reasons and the Committee felt that it would be helpful if future reports clarified the extent to which local performance was attributable to national and/or local issues. It was noted that some targets may be unrealistic given the demographics of the Borough and this would be taken into consideration when setting targets for 2020/21.	
	included asylum seekers, people from abroad, single homeless people or those with no fixed abode who did not have eligible social care needs.	

These are the minutes of the above meeting. For more information on any of the resolutions please contact Anisha Teji on 01895 277655. Circulation of these minutes is to Councillors, Officers, the Press and Members of the Public.

The public part of this meeting was filmed live on the Council's YouTube Channel to increase transparency in decision-making, however these minutes remain the official and definitive record of proceedings.

#### **Minutes**

SOCIAL CARE, HOUSING AND PUBLIC HEALTH POLICY OVERVIEW COMMITTEE



16 January 2020

Meeting held at Council Chamber - Civic Centre, High Street, Uxbridge

	Committee Members Present:
	Councillors Ian Edwards
	Heena Makwana
	Judith Cooper
	Alan Deville
	Tony Eginton
	Janet Gardner
	Becky Haggar
	Paula Rodrigues
	Nicola Brightman
61.	ELECTION OF CHAIRMAN (Agenda Item 1)
	RESOLVED: That Councillor Edwards be elected as Chairman of the Social Care, Housing and Public Health Policy Overview Committee.
62.	ELECTION OF VICE-CHAIRMAN (Agenda Item 2)
	RESOLVED: That Councillor Makwana be elected as Vice-Chairman of the Social Care, Housing and Public Health Policy Overview Committee.

These are the minutes of the above meeting. For more information on any of the resolutions please contact Neil Fraser on 01895 277655. Circulation of these minutes is to Councillors, Officers, the Press and Members of the Public.

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#### Semi Independent Living Policy and Overview Committee Information Report

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Sandra Taylor, Director of Provider Services and Commissioned Care
Papers with report	None.
Ward	All

#### HEADLINES

This report provides an overview of Semi Independent Living arrangements for young people aged 16 - 25 years, commissioned by The London Borough of Hillingdon, Children & Young People's Social Care.

#### **RECOMMENDATIONS:**

#### That the Committee notes the report on Semi Independent Living.

#### SUPPORTING INFORMATION

#### 1. Introduction

Semi Independent Living [SIL] are services that provide accommodation and support to young people aged 16-18 or up to the age of 21, or 25 for care leavers who remain in education or training.

Accommodation usually comprises single rooms of a bedsit type with other shared communal space. Properties can range in size from large domestic properties to large scale providers of schemes such as the YMCA or St. Mungos, where there can be bed numbers of 70 plus.

The support should be targeted to promote preparation for adulthood, including attendance and engagement with education and employment, teaching of life skills such as budgeting, tenancy management, keeping safe, managing health and relationships and often support with English as a second language.

The SIL services currently commissioned by the Council both within Hillingdon and around the country are providing support to 156 [Dec.19] young people. The size and quality of the provision is varied and SIL services are not regulated under the Care Standards Act 2000 and subsequently not inspected by Ofsted.

All local authorities commission semi independent living in England and currently there is a push

to review how the quality of this is monitored and questions from senior government officials about whether or not these services should be regulated. Hillingdon took the decision in early 2019 to review how SIL services in the borough operate and the quality of accommodation, support and outcomes for young people.

Placements are primarily funded by the Council's base budget for Children's Social Care, with UASC placements funded by the Asylum grant. Placement costs fund accommodation, subsistence, clothing costs as well as Social Worker hours.

The average cost of a placement can vary from £136.00 per week to £500 per week depending on the needs of the young person, however, in some specialist placements and in particular, those out of borough the costs can increase to £1,000 per week. These costs in comparison to regulated residential care are significantly lower and reflect the level of support both needed and given.

All young people living in SIL services have retained contact with their Social Worker and or PA [Personal Assistant] and continue to have a pathway plan for support.

#### 2. Current position

The review of all SIL services in Hillingdon identified that the quality of support and accommodation varied and that the supply available to CYPS for placement relied on availability as opposed to purposeful choice. Risk matching, providers with a specialist focus on individuals' needs and good quality accommodation was not as robust as we would expect.

Providers lacked impetus to move young people on as part of their journey as they were concerned about vacancies affecting their business, but there were significant voids across the suppliers in the borough. The Council is signed up to and part of the West London Alliance [WLA] in relation to the sourcing of young people's placements, however, although an automated system of searching, it is not responsive to the immediate needs for a placement that often occur, especially when searching for a placement for an unaccompanied young person.

The review identified that the accommodation at Olympic House is not of a standard we would expect, with long term outstanding repairs not carried out by the Landlord and the size of the building is not conducive to developing a shared house/family type of support to the young men living there. Following agreement from the The Leader of the Council, the contract for this service was formally ended with the notice period concluding on 31st March 2020.

Alongside the decision on Olympic House, a review of all of the 'block' provided services by YMCA and P3 took place and with the exception of the Supported accommodation at Ventura House [60] rooms, all other accomodation was confirmed as suitable for ongoing use. YMCA has chosen to offer a different business model and increase the number of rooms available at Ventura House for young people to 100. This will be for young people over the age of 18 who will receive housing related support only.

There are a range of providers, who the Council contracts with for places on an individual basis [spot purchasing] for specialist places, to enable risk matching or to manage demand. These providers are both within the borough or nationally. It is not anticipated that there will be a lack

of choice or demand on placements despite the changes to the commissioning of Olympic House and Ventura. Developmental work with providers and the WLA on accreditation is already giving wider options.

#### 3. Provider development

As an unregulated service area, there has been national questions from sector leaders about the reasons for not registering these services with Ofsted, currently there is a more persuasive argument for accreditation as opposed to regulation. The way in which young people are supported does not fit into any of the current regulatory standards within the Care Standards Act and there are cross cutting age limits in relation to Ofsted and CQC. Potentially a positive approach is to adopt similar standards to those of the Domiciliary Care supported living regulations, whereby the care and not the accommodation are inspected, but this does not fit holistically.

We have taken the decision in Hillingdon to develop and adopt a set of practice standards that we expect of our providers of SIL services as well as to join accreditation scheme developments with the WLA. The standards will include:

- The Provider will have a named 'Responsible Individual' within their organisation
- The Council will only contract with compliant providers
- The Provider will have a Quality Assurance auditing framework on which they will report on outcomes of care monthly
- The Provider will have standards of safer recruitment procedures in place, with records available for auditing. Staff training and supervision will be evidenced and the number of staff on duty to provide support will be at an appropriate level
- The provider will ensure that housing related matters are addressed and that the relevant health and safety home checks are carried out and recorded
- The provider will have appropriate policies and procedures in place to manage the support of young people with a range of complexities and that their risk management strategies are appropriate and evidenced
- Escalation and de-escalation strategies for concerns or incidents will be in place
- All providers used by the Council will be registered with WLA, who aims to have all providers accredited in the future.

The quality inspection framework will be built into the contract monitoring process and will involve a range of technical and compliance quality assurance checks that aim to ensure that young people are living in a safe, clean environment and have appropriate support to meet their needs. When considering placing a young person in a semi-independent provision, all relevant parties will discuss safeguarding and information about other young people already placed to ensure appropriate matching.

The introduction of 'Young Inspectors' involvement in the QA process will provide experts with experience evidence to strengthen the work with providers to achieve excellence.

A draft set of standards will be completed by 31st March, 2020 for consultation across relevant social care teams and including the Children in Care Council, Corporate Parenting Panel and the Cabinet Member for Education, Children & Youth Services.

#### Implications on related Council policies

A central role of the Policy Overview Committees is to monitor council services and make recommendations on changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

#### How this report benefits Hillingdon residents

None at this stage, pending any findings approved by Cabinet.

#### **Financial Implications**

None at this stage.

#### Legal Implications

None at this stage.

#### **BACKGROUND PAPERS**

NIL.

# Cover Report - Working Title: Becoming an autism friendly Council in delivering front-line services to residents

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Anisha Teji, Chief Executive's Office
Papers with report	Scoping Report - Working Title: 'Making the Council more autism friendly'
Ward	All

#### HEADLINES

To receive the draft scoping report on the proposed review topic and commence the witness sessions.

#### RECOMMENDATIONS

#### That the Committee:

- 1. Gives consideration to the detail contained in the updated scoping report and makes comments and suggestions on the detail contained within.
- 2. Considers the information it receives from officers.

#### SUPPORTING INFORMATION

Following discussion at the October 2019 meeting, it was agreed that officers would produce a scoping report for consideration at the November 2019 meeting.

The witness session on Children's Services/Transitions/ Preparation for adulthood has been deferred to 25 March 2020 due to the availability of witnesses. The scoping report has been updated to reflect this.

#### Implications on related Council policies

The role of the Policy Overview Committees is to make recommendations on service changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

#### How this report benefits Hillingdon residents

None at this stage, pending any findings approved by Cabinet.

#### **Financial Implications**

None at this stage.

#### Legal Implications

None at this stage.

#### **BACKGROUND PAPERS**

See Scoping Report.



Social Care, Housing and Public Health Policy Overview Committee Review Scoping Report (DRAFT)

# Working Title: 'Making the Council more autism friendly'

#### **1. REVIEW OBJECTIVES**

#### Background to the review

The aim of this review is to consider how the Council can improve its customer service and key services to support its local residents with autism. Subject to any findings, the review could make practical, feasible and supportive recommendations to promote inclusion when accessing our universal services.

Autism is being increasingly recognised within our society, with many organisations now being obliged to have proper awareness and support in place. Many changes have been introduced but work is still underway to help transform people's attitudes, understanding and perceptions of autism. This review is concerned with understanding how the Council can make reasonable adjustments to assist autistic people to access our universal services fairly.

The review will hear from expert witnesses explaining the current work in progress and how further initiatives could enhance the way the Council works to become autism friendly. This review could also afford the Committee an opportunity to meet with autistic people and parents of autsitic children to hear their perspective. It will also review the impact of various initiatives in the private and public sector. It will also consider whether the Council has a supportive culture for when autistic residents approach Council services.

At the Committee meeting on 23 October 2019, it was unanimously agreed to review autism. At this meeting, the Committee agreed to progress a 'mini-review' for its next topic, and it is considered this would be a sufficiently targeted review, that could take place over the span of a small number of committee meetings.

Subsequently, at the Committee's meeting on 27 November, where it considered the draft scoping report, Members provided further helpful steers on the review, including agreeing the possibility of additional witnesses sessions and a broadening of the scope to include autism friendly access to children's and adults services (all-age), along with all other universal council service provision. This has been reflected in the indicative timetable at the end of the scoping report.

#### Terms of Reference

The following Terms of Reference are suggested for the review, subject to any changes agreed by the Committee:

- 1. To understand the different types of autism and how residents lives can be impacted by autism, including the direct views of local residents with autism;
- 2. To understand national legislation and guidance about autism and consider how the Council is currently complying with this;
- 3. To assess the work already taken across front-line services and other all-age council services areas, to be aware of and support autistic people when they access our services;
- 4. To review autism friendly actions and initiatives across the voluntary, private and public sector to improve customer experience when accessing services;
- 5. To consider feasible, practical ways the Council could, going forward, make its front-line services more autism friendly;
- 6. To influence or propose any emerging Council plans, guidance or policies with respect to autism;
- 7. Subject to the Committee's findings, to make any conclusions, propose actions, service and policy recommendations to the decision-making Cabinet.

#### 2. INFORMATION AND ANALYSIS

#### Context

Around 700,000 autistic people in the UK are on the autism spectrum, according to the National Autistic Society. Autism is different for everyone. It is not an illness, it's a developmental disability which impacts the way you act, the way you interact with others and how you perceive things. Autism is not something that can be "cured" but methods and strategies can be used to try and manage autism.

#### Key information

Autism is a spectrum condition meaning that people can have different types of autism or vary in terms of the level of autism. All autistic people share certain difficulties, but being autistic will affect them in different ways. Some autistic people also have learning disabilities, mental health issues or other conditions, meaning people need different levels of support. The features of autism can include having difficulties in social interactions, resistance to change and having distinctive behaviours. All people on the autism spectrum learn and develop. With the right sort of support, autistic people can be helped to live a more fulfilling life of their own choosing.

For some autistic people many things can be overwhelming and taking part in everyday activities can be difficult. People with autism can be perceived to be acting a certain way which may cause misunderstandings.

#### The Autism Act

In fear of people being lost through the system and not being effectively diagnosed with autism, campaigners campaigned for some form of legislative protection to support people with autism. In light of this, a number of autism charities worked together to campaign for the Autism Act so that legal duties were set on adult services to encourage them to provide support and assistance to those that required it.

The Act was implemented in November 2009 and indicated:

"The Act says that there has to be a Government strategy for improving services for autistic adults, underpinned by legally binding guidance to councils. It also has a built-in review – every five years or so – when the strategy and the statutory guidance are updated."

Since the introduction of the Act and as a result of proactive campaigning, the Government's Autism Strategy will now also cover childrens' care.

The introduction of the Act evidences the progress that has been made, with autism now simply even being recognised. However, notwithstanding all of the positive progress already made, autistic people still face judgement and misunderstanding. Attitudes and perceptions of autism needs to be improved through further education, awareness and training.

#### Autism Friendly Award and Initiative

Although 1 in 100 people in the UK are autistic, when families and carers are taken into account, approximately 2.8 million lives are directly affected by autism. It was with this in mind that the National Autistic Society's Autism Friendly Award was introduced to recognise the contributions businesses and organisations made to support people with autism. It was also hoped to encourage other businesses and organisations to invest in making services more autism friendly. It was emphasised that changes did not need to be costly, but small steps could make significant differences.

According to research conducted by the National Autistic Society:

79% of autistic people and 70% of families said they felt socially isolated; 50% of autistic people and families sometimes don't go out because of concern about people's reaction to their autism.

A number of initiatives have already taken place in the Borough to support autism including the recent introduction of a quiet hour shopping in the Uxbridge INTU on the first Saturday a month. Other support offered by current services in the Borough includes:

- Attention Hillingdon a project running over 80 nurseries, playgroups and children's centres offering intervention support services to develop listening and attention skills.
- Centre for ADHD and Autism Support (CAAS) supports educates and empowers individuals with ADHD and/or on the autism spectrum, their families and the community. Through raising awareness they change perceptions and break down barriers. They offer a wide range of support services to families across North West London.

Other initiatives across the country have been introduced to make services autism friendly. However one that has been particularly well received is Wigan Council's introduction of an Autism Friendly Wigan Passport. The passport is a small document that autistic people can use to access services around the Borough. This includes access to surgeries, council services, leisure facilities and supermarkets and shopping centres. This helps to tailor communications and provide the best support for people with autistic people.

#### Making the London Borough of Hillingdon more autism friendly

It is proposed that the Committee reviews the existing customer service environment across front-line and key services in respect of people with autism, e.g. housing, libraries, receptions, benefits etc... This would also involve access children's and adults social care services, so that the Committee's review would be all-age.

This review of service access can help establish current practices, along with a gap analysis to identify areas for improvement. It is intended that the review will hear from expert witnesses in the autism area to consider ways in which services can be made more autism friendly. Examples, though not necessarily being recommended at this time, could include introducing more autism friendly signage such as pictures and calming colours in service areas, reducing bright lights, having autism friendly hours and creating open spaces in libraries to allow more space to read and relax and stocking autism friendly books.

#### Remit and related Cabinet responsibilities

This review would fall fully under this Policy Overview Committee's approved remit set out in the Constitution and also cut across the Cabinet Member portfolios of:

- Social Services, Housing, Health and Wellbeing;
- Education and Children's Services

Discussions on draft or emerging recommendations may be undertaken with Cabinet Members as per the Protocol on Overview & Scrutiny and Cabinet Relations approved by full Council on 12 September 2019.

#### Further information

NHS website, "What is autism" (online) accessed on 4 November 2019: <u>https://www.nhs.uk/conditions/autism/what-is-autism/</u>

Dimensions website, "Free autism friendly training for libraries" (online) accessed on 30 October 2019:

https://www.dimensions-uk.org/get-involved/campaigns/dimensions-autism-friendly-e nvironments/autism-friendly-libraries/free-autism-friendly-training-libraries/

Kent County Council website, "Autism Spectrum Disorder Select Committee Report" (online) accessed on 31 October 2019:

https://democracy.kent.gov.uk/documents/s14884/ASD%20Report%20FINAL.doc.pd

National Autistic Society website "Autism Friendly Award guidelines" (online) accessed on 30 October 2019:

https://www.autism.org.uk/professionals/autism-friendly-award/guidelines.aspx

National Autistic Society website "What is the Autism Act?" (online) accessed on 30 October 2019:

https://www.autism.org.uk/get-involved/campaign/not-enough/what-is-the-autism-act. aspx Intu Uxbridge website, "National Autistic Society- Quiet Hour" (online) accessed on 30 October 2019:

https://intu.co.uk/uxbridge/events/national-autistic-society-quiet-hour

Living Autism website, "How to create an autism-friendly environment" (online) accessed on 4 November 2019:

https://livingautism.com/create-autism-friendly-environment/

Coventry City Council, "Autism friendly libraries" (online) accessed on 30 October 2019:

https://www.coventry.gov.uk/info/126/libraries/3218/libraries\_-\_core\_services

Southampton City Council, "Autism Friendly Chill Out Sessions" (online) accessed on 30 October 2019 :

https://www.southampton.gov.uk/libraries/library-activities/autism-friendly-chill-out-se ssions.aspx

#### 3. EVIDENCE & ENQUIRY

#### Lines of Enquiry and Witness testimony

Lines of enquiry will be worked up prior to witness sessions.

A possible gap analysis exercise could be undertaken where services are asked to complete surveys identifying areas that are being met. This information would then analysed and areas of improvement can be identified.

Potential witnesses could include:

- Testimony from LBH Officers;
- Testimony from the Hillingdon Autistic Care & Support (HACS);
- Testimony from autistic people and parents from children to gain the user perspective;
- Testimony from the Cabinet Member.
- National autism experts.

#### Emerging conclusions or themes for development

These will emerge and become apparent as the review progresses.

#### 4. REVIEW PLANNING & ASSESSMENT

As Policy Overview Committees now operate under a multi-year work programme, the Committee has scope to undertake a more detailed review.

It is advised that witnesses attend in 'themed' sessions to better focus questions and discussion. A draft time-frame & milestones are set out below and can be extended or reduced as the Committee sees fit:

Meeting Date	Objectives	Possible witnesses / activity
27 November 2019	Consider and agree Scoping Report	Committee recommended an updated scoping report - to be circulated to Members.
Outside Committee	Possible Member Briefing on Adult Autism (based around current Adult Autism training offer)	
15 January 2020	Hold Witness Session 1 - Adult Autism	Review of the current statutory framework for adults and how this is being delivered in Hillingdon.
25 March 2020	Hold Witness Session 2 - Children's Services/ Transitions/preparation for adulthood	Council Officers; SEN and Children's Services; CCG Leads.
Outside Committee / Informal	Gap analysis survey undertaken (survey by Democratic Services with front-line services)	
16 April 2020	Hold Witness Session 3 - Wider Council services Consider initial recommendations to evaluate further	HACS / voluntary sector Representative from the National Autistic Society Local authority exemplars Feedback from gap analysis Cabinet Member may wish to be invited at this stage.
Outside Committee / Informal	Informal meeting with people with autism / parents to understand views (with officers and in appropriate setting)	
June - TBC	Findings and recommendations	Clarification from officers, if required,
July - TBC	Consider Draft Final Committee Report	Delegate authority to finalise text to Chairman and Labour lead.

Cabinet - TBC	Report presented to Cabinet (target date)	Cabinet considers and decides whether to agree recommendations to be actioned / become council policy.
ТВС	Monitoring of implementation of any recommendations	

\* Specific meetings can be shortened or extended to suit the review topic and needs of the Committee

#### **Financial Assessment**

This review is not expected to require a financial assessment at the scoping stage.

However, as the review progresses, Committees should seek to ensure any recommendations are feasible, cost-effective or indeed can save the Council money. Any early findings or recommendations by the Committee which may result in a call on Council budgets should be discussed at the earliest opportunity by the Chairman, with the relevant Cabinet Member, Cabinet Member for Finance, Property and Business Services and Leader of the Council to assess viability.

This is in accordance with the approved Protocol on Overview & Scrutiny and Cabinet Relations approved by full Council on 12 September 2019.

#### **Resource requirements (for review)**

None identified - officer support from Democratic Services.

#### Equalities impact

This review will seek to strengthen the Council's efforts ensuring equal access by residents to council services.

## Agenda Item 9



#### **CORPORATE PARENTING PANEL**

#### 17 December 2019

#### Meeting held at Committee Room 5 - Civic Centre, High Street, Uxbridge

	Panel Members Present: Councillors Susan O'Brien (Chairman) and Tony Eginton	
	Non – voting Panel Members Present: Children in Care Council Members, Helen Smith (Corporate Parenting Manager), Lisa Fenaroli (The Virtual School Head Teacher), Siobhan Appleton (Designated Nurse for Safeguarding and LAC), Deborah Price Williams (The Local Authority's designated LAC Doctor), and Lesley Deville (Foster Carer Representative)	
	LBH Officers Present: Anisha Teji (Democratic Services Officer), Alex Coman (Head of Safeguarding, Partnership and Quality Assurance), Casey Matthews (Children's Rights And Participation Team) and Sandra Taylor (Director of Provider Services and Commissioned Care)	
	Also Present: Claire Walsh (The Local Authority's Named Nurse) Dr Rachael Tucker (Consultant Clinical Psychologist from the Hillingdon Child and Adolescent Mental Health Service)	
18.	APOLOGIES FOR ABSENCE (Agenda Item 1)	
	Apologies for absence were received from Cllr Nick Denys.	
19.	DECLARATIONS OF INTEREST IN MATTERS COMING BEFORE THIS MEETING (Agenda Item 2)	
	There were no declarations of interest.	
20.	MINUTES FROM THE PREVIOUS MEETING (Agenda Item 3)	
	RESOLVED: That the minutes of the meeting held on 17 September 2019 be agreed as a correct record subject to an amendment to the name of LAC Doctor.	
21.	KICA 2019 FEEDBACK (Agenda Item 4)	
	A short film was played showing the highlights from the Kids in Care Award (KICA) which took place at a premium hotel. KICA recognised the achievements of children and young people. The young people enjoyed the event and commented that it was a good opportunity to meet new people.	
	The Panel commented that it was a tremendous event and welcomed the awards for the young people.	

	RESOLVED: That the film was noted.		
22. PRESENTATION BY CARE LEAVERS - NEEDS, SERVICES AND VIEWS FEEDBACK FROM CARE LEAVERS CONFERENCE - INCLUDING SEMI INDEPENDENT LIVING (Agenda Item 5)			
	The young people updated the Panel on recent work and activities undertaken in the field of childrens' services, supported by the Corporate Parenting Manager.		
	The panel received a presentation detailing activities undertaken. It had been a busy period as a number of children and young people had been involved with service development and activities including a pumpkin carving competition and the Giffgaff coding club (which was being developed into a Giffgaff academy).		
	The Young Inspectors provided their feedback on Olympic House. The Director of Provider Services and Commissioned Care confirmed that the observations had been noted.		
	In order to comprehensively discuss and consider the presentation, the Panel felt that it would be sensible to have a dedicated meeting for the matters raised. The Panel therefore decided to defer the item to a later date.		
	It was confirmed that Democratic Services would make the necessary arrangements to set up the new meeting.		
	RESOLVED: That this item be deferred to a later meeting.		
23.	PRESENTATION ON MULTI-AGENCY PSYCHOLOGY SERVICE (Agenda Item 6)		
	The Consultant Clinical Psychologist from the Hillingdon Child and Adolescent Mental Health Service (CAMHS) provided a detailed presentation on Multi – Agency Psychological Support (MAPS) Team.		
	It was noted that the service had been developed specifically to support Looked After Children (LAC) in Hillingdon who did not meet the criteria for CAMHS. The service was funded through the local authority and the team consisted of Central North West London Trust and London Borough of Hillingdon staff.		
	It was highlighted that the service provided:		
	<ul> <li>psychological assessments and interventions to address the social, emotional, behavioural and mental health difficulties of LAC.</li> <li>consultation and advice around attachment, transition, development and mental health issues.</li> </ul>		
	<ul> <li>improving the psychological and educations outcomes for children and young people.</li> <li>training for foster carers and staff.</li> </ul>		
	The method of individual therapeutic work was described to the Panel and it was based around a person centred approach, setting young people goals and creating safe therapeutic environments. Information was also provided about the service's work with foster carers/family work and it was explained that there were regular therapeutic sessions with carers, four week mentalisation groups for CYP – emotions and		

<ul> <li>communications and training courses delivered throughout the year. Statistical also provided regarded SDQ outcomes, the percentage of adopters that used support from MAPS and the total parental stress index scores for carers attended emotions and communications group.</li> <li>It was reported that there were regular consultation clinics with social workers consultations took place with the Borough's childrens residential homes a independent unit and consultation was provided for adoptive parents a workers both pre and post placement move. The feedback from 40 soci consultations was provided with 77.5% saying that the consultations had their understanding a lot, 20 % a little and 2.5% felt not at all.</li> </ul>	s, monthly and semi- ind social al worker
It was noted during Panel questions that there had been changes to the staft the team due to financial pressures.	fing within
RESOLVED: That the presentation be noted and circulated to Panel Mer information.	nbers for
24. CHILDREN'S SERVICES PERFORMANCE DATA (Agenda Item 7)	
The Head of Safeguarding, Partnership and Quality Assurance and The Virtu (VS) Head Teacher presented the Children's Services Performance Data repo	
It was reported that there were good outcomes that had been achieved howed were still areas of concerns around attendance, exclusions and una absences.	
It was noted that 29 statutory Children Looked After (CLA) had attendance b and 11 of these 29 children entered care within the last 12 months. A number had been taken to address this including the use of focus groups, individual and conversations with carers. Poor attendance was not only an education normally a symptom of underlying issues that affected children outside of including mental health and risk taking behaviour.	er of steps dialogues issue, but
It was noted that there were eight children who had recorded 1 or more frexclusions. This equated to 5% of the Statutory School Aged CLA cohort and 26 school days lost. 4/8 children were placed in Hillingdon schools and 5/4 were entered in care in the last 12 months. The skills hub was doing methrough participation to engage with children and schools through forms intervention. Officers also worked closely with the pupil referral unit.	l a total of 8 children 1ore work
It was clarified that help was still offered to children over 18, although th support may not be the same due to resources and a need to focus on statute. It was confirmed that some form of help would always be offered in some w VS, with an offer being developed by the VS KS5 lead, focussing on supporting the lead professional with information, advice and guidance. The pupil funding had been used in different ways to increase support and help for youn including the recruitment of additional staff.	ory duties. vay by the ng PA's as g premium
It was suggested that easing children into education or by introducing timetables into education may make attendance easier for some children have been undergoing a lot of changes at once.	
Every child has an allocated Virtual School Officers, and termly Personal Plans (PEP) were completed, including mid PEP target review dates. PEP q	

dipped in October with 88% graded as the highest guality, compared to 95%+ previously recorded. This was due to engagement of social workers with the PEP process and updating information on the ePEP platform. The VS had delivered training to social workers to improve this and VS Head Teacher was working with social care managers to address. It was noted that there were concerns about the delays in accessing education for children placed in Kent, particularly those with Education Health Care Plans (EHCPs). There were 15 statutory school age children in Kent, 4 without school places, 3 of which had EHCPs. The VS Head Teacher was working with SEN to resolve this, but issues were related to a lack of specialist provision and the high number of CLA placed in this county. The VS was in the process of directing a school for the child without an EHCP due to their refusal to admit. The Panel also noted the other desired outcomes for children including: To enjoy good physical, mental and emotional health • To have pride in their unique identities To live somewhere they feel they belong • To be and feel safe Work Force Updated **RESOLVED:** That the Children's Services Performance Data report be noted. 25. **ANNUAL REPORT LAC HEALTH TEAM** (Agenda Item 8) The Panel considered the Annual Report for Looked After Children (LAC). The Designated Doctor for LAC, Designated Nurse and Named Nurse were in attendance to present the report. It was reported that as at 31 March 2019, there was a total of 326 Children Looked After by the Council and 547 had been looked after at some point throughout the year. Out of these children: 82% had up to date immunisations; • 81% had up to date dental checks; and • 93% of LAC included in the 903 return had an up to date health assessment. A number of service improvements had been made including new processed for initial health assessments, health assessments being completed by the provider service within agreed timescales and sharing good practices with other local authorities. It was reported that during 2019/20 the LAC team would prioritise working with the Children in Care Council, Commissioners and social workers on the introduction of a Health Passport/Health Summary for Care Leavers. The LAC surgery would also be extended to meet with the Virtual School Head to share information and develop pathways for promoting emotional well-being of LAC and working with Commissioners to establish suitable outcome focussed KPIs. Other priorities noted also included the promotion of health of LAC, establishing main health needs and working with the Children's Commissioner and the Council to develop a care leaver service and work towards a transition pathway. It was highlighted that the health passports was still on the agenda and work was progressing. The feedback received from young people was welcomed.

	RESOLVED: That the Annual Report from the LAC Health Team was noted.
26.	ANNUAL REPORT FOSTERING AND ADOPTION SERVICE (Agenda Item 9)
	The Head of Safeguarding, Partnership and Quality Assurance presented the Fostering and Adoption Annual Report. The report provided information regarding the Council's fostering service, recruitment, Hillingdon's fostering panel and adoption.
	It was noted that the priorities for 2020 included the recruitment and retention of foster carers who could be used for a wide range of children and young people. Partnership and focus on early permanence was also a priority as an area for development in adoption.
	It was emphasised that being unique and providing a good quality support was important to maintain foster carers. This included regular meetings with foster carers which were attended by Heads of Services and Assistant Directors. A number of measures had already being introduced to try and increase recruitment inclusion advertising.
	The Panel requested figures from 2018 – 2019 as the report only covered the period from 31 March – December 2019.
	RESOLVED: That the Annual Report for Fostering and Adoption Services be noted.
27.	MULTI-YEAR WORK PROGRAMME FOR THE PANEL (Agenda Item 10)
	The Panel considered that two additional meetings should be requested from the Social Care, Housing and Public Health Policy Overview Committee in accordance with the Terms of Reference. An addition two meetings per municipal year would allow the agenda to be better managed and an opportunity for more Panel discussion.
	The Chairman also requested that an additional meeting be added to the diary to finish considering the Presentation by Care Leavers. A request for this would made to the Chairman of the Social Care, Housing and Public Health Policy Overview Committee to authorise this additional meeting.
	Democratic Services confirmed that they would facilitate this and make the necessary arrangements.
	RESOLVED: That:
	<ol> <li>the work programme be noted;</li> <li>Democratic Services would make the arrangements to hold an additional meeting in January 2020 in accordance with the Corporate Parenting Panel's Terms of Reference; and</li> <li>Democratic would request two additional meetings, per municipal year, for the Corporate Parenting Panel from the Social Care, Housing and Public Health Committee in accordance with the Terms of Reference.</li> </ol>
	The meeting, which commenced at 5.30 pm, closed at 8.15 pm.

resolutions please contact Anisha Teji on 01895 277655. Circulation of these minutes is to Councillors, Officers, the Press and Members of the Public.

## Agenda Item 10

#### CORPORATE PARENTING PANEL MEMBERSHIP

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Anisha Teji - Democratic Services
Papers with report	None
Ward	N/A

#### HEADLINES

To consider changes to the Terms of Reference of the Corporate Parenting Panel to enable substitute Members, whilst also maintaining a high degree of continuity and consistency of experience on the Panel.

#### **RECOMMENDATIONS:**

That the Committee:

- 1. Agree to amend the Terms of Reference of the Corporate Parenting Panel to allow for 3 named substitutes to attend in the absence of appointed Members of the Panel and that they be from any of the three Policy Overview Committees based on political balance (2 Con:1 Lab)
- 2. Agree that Councillors \*\*\*\*\*\*\*\*,\* be appointed a Substitute Members.

#### SUPPORTING INFORMATION

Following the Social Care, Housing and Public Health Policy Overview Committee meeting on 15 January 2020, it was suggested that substitutes should be considered for the Corporate Parenting Panel. The Committee was mindful that absence can sometimes be unavoidable and it was necessary to ensure that they were 3 Members present at all meetings.

Rather than have a broader pool of Member substitutes, to maintain a high degree of continuity and experience on the Panel, it is proposed to appoint 3 named Substitute Members from across the Policy Overview Committees based on political balance. They will only attend in the absence of a Panel Member, though will also be included on the agenda circulation list for all meetings, to ensure they are kept up-to-date with the Panel's work.

The Constitution provides for this Committee to appoint 3 Members, though is silent on the matter of substitutes. As the Panel is not an official 'committee' meeting under relevant legislation, this will essentially be more of an informally agreed arrangement by this Committee to ensure, as far as possible, 3 Members of the Council can always attend Panel meetings.

#### **Financial and Legal Implications**

There are no financial or legal implications arising from this report.

#### **BACKGROUND PAPERS**

NIL

# SOCIAL CARE, HOUSING AND PUBLIC HEALTH POLICY OVERVIEW COMMITTEE - WORK PROGRAMME

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Anisha Teji, Chief Executive's Office
Papers with report	Appendix A – Work Programme
Ward	All

#### HEADLINES

To enable the Committee to track the progress of its work in 2019/20 and forward plan its work for the current municipal year.

#### RECOMMENDATION

That the Social Care, Housing and Public Health Policy Overview Committee considers the report and agrees any amendments.

#### SUPPORTING INFORMATION

1. The Committee's meetings tend to start at 7pm and the witnesses attending each of the meetings are generally representatives from external organisations, some of whom travel from outside of the Borough. The meeting dates for this municipal year are as follows:

Meetings	Room
16 January 2019, 7.45pm	CR 4
7 February 2019, 7pm	CR 4
18 March 2019, 7pm	CR 4
11 April 2019, 7pm	CR 4
12 June 2019, 7pm	CR 5
31 July 2019, 7pm	CR 6
25 September 2019, 7pm	CR 6
23 October 2019, 7pm	CR 6
27 November 2019, 7pm	CR 6
15 January 2020, 7pm	CR 6
6 February 2020, 7pm	CR 6
25 March 2020, 7pm	CR 6
16 April 2020, 7pm	CR 6

#### Implications on related Council policies

A role of the Policy Overview Committees is to make recommendations on service changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

#### How this report benefits Hillingdon residents

Policy Overview Committees directly engage residents and external partners in the work they do.

#### **Financial Implications**

None at this stage.

#### Legal Implications

None at this stage.

#### **BACKGROUND PAPERS**

NIL.

Multi year work programme									
May 2018 - May 2022	2020								
Social Care, Housing & Public Health Policy Overview Committee	<b>January</b> 15	<b>February</b> 6	March 25	<b>April</b> 16	May CABINET	June	July 29	September 23	<b>Oc</b> 21
									<u> </u>
<b>REVIEW : Making the Council more autism</b> friendly									
Topic selection / scoping stage									
Witness / evidence / consultation stage	Witness 1		Witness 2	Witness 3		Findings			
Findings, conclusions and recommendations							Final report		
Final review report agreement									
Target Cabinet reporting									CAE
Regular service & performance monitoring						_			
Mid year Budget Update							x		
Annual complaints & service update report								х	1
Children's Safeguarding Partnership (formerly the LSCB)						x			
Annual SAB (Adults Safeguarding Board report)						х			
Quality and Capacity of the Community Mental Health									
Child & Adolescent Mental Health Services update									
Looked After Children Performance Data								x	
Report / minutes from the Corporate Parenting Panel		×	x					_	-
Cabinet's budget proposals for next financial year	X								
Cabinet Forward Plan Monthly Monitoring	Х	Х	Х	Х		Х	Х	Х	
One-off service monitoring						-			
Hillingdon Homelessness Prevention and Rough Sleeping Review and Strategy									
Child Sexual Exploitation									
Better Care Fund Plan	Х								
Update on Telecare Line									
Semi - independent living for young people		X							
Update on the Carers Strategy Update				X					
Online Housing Benefit Applications			X						
Housing Briefing		X							
Management of voids									
Past review delivery									
Early Intervention Service			X						

			2021
ctober	November	December	January
	26	CABINET	19
BINET - TBC			
x			
x			
Y	Y		X
X	X		X
			X

Multi year work programme												
May 2018 - May 2022	2020											2021
Social Care, Housing & Public Health Policy	January	February	March	April	May	June	July	September	October	November	December	January
Overview Committee	15	6	25	16	CABINET	11	29	23	21	26	CABINET	19
Universal Credit 1 year on (as per recommendation approved with claimant stats and experience)								x				
Becoming an Autism Friendly Council												Х
Internal use only												
Report deadline	2 Jan 20	24 Jan 20	12 Mar 20	2 Apr 20		29 May	17 Jul 2020	11 Sept 2020	13 Oct 2020			
Agenda published	7 Jan 20	29 Jan 20	17 Mar 20	8 Apr 20		3 June 2020	21 July 2020	15 Sept 2020	9 Oct 2020			

## SOCIAL CARE, HOUSING AND PUBLIC HEALTH POLICY OVERVIEW COMMITTEE - FORWARD PLAN

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Anisha Teji, Chief Executive's Office
Papers with report	Appendix A – Forward Plan
Ward	All

#### HEADLINES

The Committee is required by its Terms of Reference to consider the Forward Plan and comment as appropriate to the decision-maker on key decisions which relate to services within its remit (before they are taken by the Cabinet or by the Cabinet Member).

#### RECOMMENDATION

That the Social Care, Housing and Public Health Policy Overview Committee notes and comments on items going to Cabinet.

#### SUPPORTING INFORMATION

The latest published Forward Plan is attached.

#### Implications on related Council policies

A role of the Policy Overview Committees is to make recommendations on service changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

#### How this report benefits Hillingdon residents

Policy Overview Committees directly engage residents and external partners in the work they do.

#### **Financial Implications**

None at this stage.

#### Legal Implications

None at this stage.

#### **BACKGROUND PAPERS**

NIL.

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Ref	Upcoming Decisions	Further details	Ward(s)	Final decision by Full Council	Cabinet Member(s) Responsible	Officer Contact for further information s: RS = Residents Services S	Consultation on the decision C = Social Care CEO = Chief EX	NEW ITEM	Public or Private (with reason) ce FD= Finance
Cal	binet meeting - <sup>-</sup>	Thursday 13 February 2020							
293	Homecare, Outreach, Extra Care and Specialist Support Services for Adults	Cabinet will consider key contracts for community based care and support services for adults. This will include homecare, specialist support services and extra care services at the new Park View Court and Grassy Meadow Court sites and also Triscott House and Cottesmore House.	All		Cllr Jane Palmer	SC / FD - Tony Zaman, Darren Thorpe and Jan Major / Sally Offin			Private (3)
026 b Page 37	The Council's Budget - Medium Term Financial Forecast 2020/21 - 2024/25 (BUDGET FRAMEWORK)	Following consultation, this report will set out the Medium Term Financial Forecast (MTFF), which includes the draft General Fund reserve budget and capital programme for 2020/21 for consultation, along with indicative projections for the following four years. This will also include the HRA rents for consideration.	All		Cllr Ray Puddifoot MBE & Cllr Jonathan Bianco	FD - Paul Whaymand	Public consultation through the Policy Overview Committee process and statutory consultation with businesses &		Public
SI	Voluntary Sector Leases	Regular report on discounted leases to voluntary sector organisations that benefit residents and the wider community.	All		Cllr Jonathan Bianco	RS - Michael Patterson / Michele Wilcox			Private (3)
Cal	oinet meeting - '	Thursday 12 March 2020							
302	Semi Independent Living Services for Young People	Cabinet will consider accepting a tender from the YMCA for the provision of Semi Independent Living Services at St. Andrews, Uxbridge for Young People aged 16-24.	All		Cllr Susan O'Brien	SC - Sandra Taylor / Darren Thorpe		NEW	Private (3)
299	Community Equipment Service for Residents	Cabinet approval will be sought to continue to participate in the London Community Equipment via consortium arrangements. This service supplies, delivers, fits, adjusts and services or disposes of items of health and social care equipment on behalf	All		Cllr Jane Palmer	SC - Darren Thorpe			Public

Voluntary Sector Leases	Regular report on discounted leases to voluntary sector organisations that benefit residents and the wider community.	All	Jonathan	RS - Michael Patterson / Michele Wilcox		Private (3)
Monthly Council Budget - monitoring report	The Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.	All	-	FD - Paul Whaymand		Public
binet meeting	Thursday 23 April 2020			I		
Award of Contracts: Care and Wellbeing Services for People with Learning Disabilities and/or Autism	Cabinet will consider awarding contracts for the provision of care and wellbeing services in a range	All	Cllr Jane Palmer / Cllr Susan O'Brien	SC - Kate Kelly- Talbot / Gary Collier		Private (3)
binet meeting - <sup>-</sup>	Thursday 21 May 2020					
Carers Strategy 2018-21: Update	Cabinet will receive its annual progress report on the Carers Strategy and Delivery Plan.	All	Cllr Jane Palmer	SC - Kate Kelly- Talbot		Public
Older People's Plan update	Cabinet will receive its twice yearly progress update on the Older People's Plan.	All	Cllr Ray Puddifoot MBE / Cllr Jane Palmer	RS - Kevin Byrne	Older People, Leader's Initiative	Public
Voluntary Sector Leases	Regular report on discounted leases to voluntary sector organisations that benefit residents and the wider community	All	Jonathan	RS - Michael Patterson / Michele Wilcox		Private (3)
	Leases Monthly Council Budget - monitoring report Dinet meeting - Award of Contracts: Care and Wellbeing Services for People with Learning Disabilities and/or Autism Dinet meeting - Carers Strategy 2018-21: Update Older People's Plan update	Leasessector organisations that benefit residents and the wider community.Monthly Council Budget - monitoring reportThe Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.Dinet meeting - Thursday 23 April 2020Award of Contracts: Care and Wellbeing Services for People with Learning Disabilities and/or AutismCabinet will consider awarding contracts for the provision of care and wellbeing services in a range of supported living schemes for people with learning disabilities and/or autism.Dinet meeting - Thursday 21 May 2020Cabinet will receive its annual progress report on the Carers Strategy and Delivery Plan.Older People's Plan updateCabinet will receive its twice yearly progress update on the Older People's Plan.Voluntary Sector LeasesRegular report on discounted leases to voluntary sector organisations that benefit residents and the	Leases       sector organisations that benefit residents and the wider community.         Monthly Council Budget - monitoring report       The Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.         Dinet meeting - Thursday 23 April 2020       Award of         Contracts: Care and Wellbeing Services for People with Learning Disabilities and/or Autism       All         Dinet meeting - Thursday 21 May 2020       All         Cabinet will receive its annual progress report on the Carers Strategy 2018-21: Update       Cabinet will receive its twice yearly progress update on the Older People's Plan.         Older People's Plan update       Regular report on discounted leases to voluntary sector organisations that benefit residents and the	Leases       sector organisations that benefit residents and the wider community.       Jonathan Bianco         Monthly Council Budget - monitoring report       The Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.       All       Clir Jonathan Bianco         Doinet meeting - Thursday 23 April 2020       Award of       Cabinet will consider awarding contracts for the provision of care and wellbeing services in a range of supported living schemes for people with learning disabilities and/or autism.       All       Clir Jane Palmer / Clir Susan O'Brien         Dinet meeting - Thursday 21 May 2020       Carers Strategy 2018-21: Update       Cabinet will receive its annual progress report on the Carers Strategy and Delivery Plan.       All       Clir Jane Palmer         Older People's Plan update       Cabinet will receive its twice yearly progress update on the Older People's Plan.       All       Clir Ray Puddifoot MBE / Clir Jane Palmer         Voluntary Sector Leases       Regular report on discounted leases to voluntary sector organisations that benefit residents and the       All       Clir Clir Jane Palmer	Leases       sector organisations that benefit residents and the wider community.       Jonathan Bianco       Patterson / Michele Wilcox         Monthly Council Budget - monitoring report       The Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.       All       Clir Jonathan Bianco       FD - Paul Whaymand         Doinet meeting - Thursday 23 April 2020       Cabinet will consider awarding contracts for the provision of care and wellbeing services in a range of supported living schemes for people with learning disabilities and/or autism.       All       Clir Jane Palmer / Clir Susan O'Brien       SC - Kate Kelly-Talbot / Gary Collier         Disabilities and/or Autism       Cateres Strategy 2018-21. Update       Cabinet will receive its annual progress report on the Carers Strategy and Delivery Plan.       All       Clir Jane Palmer       SC - Kate Kelly-Talbot / Gary Collier         Older People's Plan update       Cabinet will receive its twice yearly progress update on the Older People's Plan.       All       Clir Ray Puddifoot MBE / Clir Jane Palmer       SC - Kate Kelly-Talbot         Voluntary Sector       Regular report on discounted leases to voluntary sector organisations that benefit residents and the       All       Clir Ray Puddifoot MBE / Clir Jane Palmer	Leases       scctor organisations that benefit residents and the wider community.       Scctor organisations that benefit residents and the wider community.       Jonathan Bianco       Patterson / Michele Wilcox         Monthly Council Budget - monitoring report       The Cabinet receives a monthly report setting out in detail the Council's revenue and capital position.       All       Clir Jonathan Bianco       FD - Paul Whaymand         Joinet meeting - Thursday 23 April 2020       Cabinet will consider awarding contracts for the provision of care and wellbeing services in a range of supported living schemes for people with learning disabilities and/or autism.       All       Clir Jane Patterson / Michele Wilcox         People with Learning Disabilities and/or autism       Cabinet will receive its annual progress report on the Carers Strategy and Delivery Plan.       All       Clir Jane Palmer         Older People's Plan update       Cabinet will receive its twice yearly progress update on the Older People's Plan.       All       Clir Ray Puddifoot MBE / Clir Jane Palmer         Voluntary Sector Leases       Regular report on discounted leases to voluntary sector organisations that benefit residents and the sector organisations that